KYeCourts Release Note
April 2019

This release document discusses enhanced functionality and product upgrades for KYeCourts which improve overall usability.

Contents

CourtNet Plan Usage

CourtNet plan usage may now be found on the search screen in CourtNet and will display:

- Total views – Includes all billable and non-billable case views
- Total billable views – Billable case views only
- Total image views – Includes all billable and non-billable image views
- Total billable image views – Billable image views only
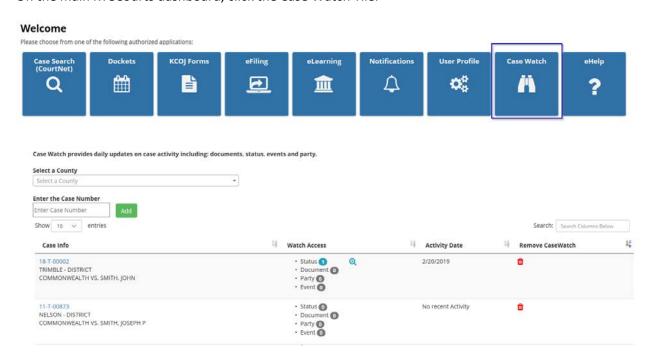

CourtNet plan usage reflects usage at the account level. Usage displayed includes all users on the shared account/plan.

Case Watch

eFilers will now be able to use a new feature "Case Watch" to monitor and receive daily notification of activity on cases of interest. At this time, the feature excludes any sealed or confidential cases.

On the main KYeCourts dashboard, click the Case Watch Tile.
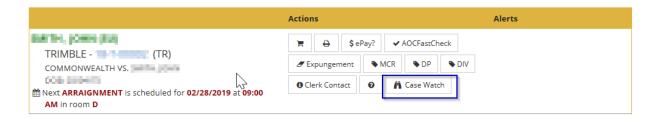
Adding Cases to Case Watch

You may enter cases you wish to monitor in the Case Watch app. To do this:

1. Select a **County** from the drop-down.
2. Enter a **Case Number**.
3. Click <**Add**>.
4. The case should now appear in the dashboard below.

You may also add a case to your Case Watch via the CourtNet application:

1. Search for a case in CourtNet.
2. Under search results, locate the **Case Watch button** under the **Actions** column.
3. Click <**Case Watch**> to move the case from the **Actions** column to the **Alerts** column.
   This adds the case to the Case Watch app.

To remove the case from Case Watch, simply click <**Case Watch**> again. It will toggle from the **Alerts** column back to the **Actions** column, removing it from Case Watch.
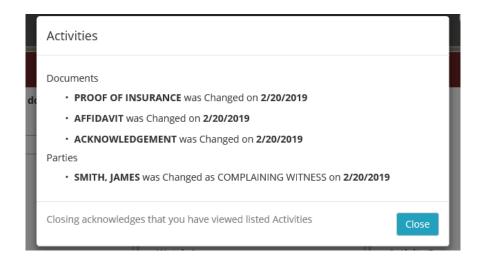
Navigating the Case Watch Dashboard.

The Case Watch dashboard can be accessed through the Case Watch tile on the main KYeCourts page.

Under the **Watch Access** column, each case will display updates in four categories: *Status, Documents, Party, and Event.* These categories will appear blue and display the number of activities that have taken place since you last viewed the case in Case Watch.

Case Info	Watch Access	Activity Date	Remove CaseWatch
18-T-00002 TRIMBLE - DISTRICT COMMONWEALTH VS. █████ ████	• Status 0 ⊕ • Document 3 • Party 1 • Event 0	2/20/2019	🗑

Clicking the magnifying glass icon opens an **Activities** modal for closer inspection of these activities. The modal provides more detailed information about each activity that has taken place. This includes the type of activity, the specific action taken, and the date on which the action took place.

Activities

Documents

- **PROOF OF INSURANCE** was Changed on **2/20/2019**
- **AFFIDAVIT** was Changed on **2/20/2019**
- **ACKNOWLEDGEMENT** was Changed on **2/20/2019**

Parties

- **SMITH, JAMES** was Changed as COMPLAINING WITNESS on **2/20/2019**

Closing acknowledges that you have viewed listed Activities   [Close]

Closing the modal resets each icon to grey and clears the activity to zero.

18-T-00002 TRIMBLE - DISTRICT COMMONWEALTH VS. █████ ████	• Status 0 • Document 0 • Party 0 • Event 0	No recent Activity	🗑

You may remove a case from the Case Watch feature at any time by selecting Remove Case Watch.

Case Info		Watch Access		Activity Date		Remove CaseWatch
18-T-00002 TRIMBLE - DISTRICT COMMONWEALTH VS. ▓▓▓▓		• Status ⓪ • Document ③ • Party ① • Event ⓪	🔍	2/20/2019		🗑

Case Watch Notifications

You will receive a daily email summary for case(s) on your Case Watch list that have had any activity within the last 24 hours. To view the changes in more detail, click the case number to see the Case in a Glance View in CourtNet.

KYeCourts Case Watch Daily Update

This is your daily Case Watch Notification. It includes all new Status Changes, Scheduled Events, Documents, and Party Changes for the cases you are subscribed to.

To manage your subscriptions, login to your KYeCourts account and navigate to the Case Watch tile. From there, you will be able to ac▓ or remove cases from your subscription.

If you require additional help, please contact eCourt Support at 502-573-2350 ext. 50109 or email eCourtSupport@kycourts.net.

Site Name/Case #	Case Style/Activity	Activity Date
TRIMBLE CI 19-CI-00031	▓▓▓▓▓▓▓ Event (1) , Party (3) , Status (1)	02/13/2019
TRIMBLE CI 18-CI-00005	▓▓▓▓▓▓▓ Party (1) , Status (1)	02/13/2019

You will also receive a copy your daily update in your notifications application.

Envelope Number	Recipient	Notification Type	Sent Date	Subject
Read		My Cases Related	2/19/2019	Case Watch Daily Update

Case Watch Billing

Your account will be charged for each unique case accessed during a billing period. A unique case is a case that is opened or drilled down into for additional information. Essentially, billing works the same as all other applications when clicking on a case number hyperlink to view Case at a Glance. The Case Watch application also adds cases to your views when clicking on the magnifying icon to review additional details about the case. You are not billed for views on cases in which you are opted-in party.

Case Info		Watch Access		Activity Date		Remove Case Watch	
18-T-00002 TRIMBLE - DISTRICT COMMONWEALTH VS. SMITH, JOHN		• Status ⓪ • Document ① • Party ⓪ • Event ③	🔍	4/11/2019		🗑	

If you have questions or need assistance using the Case Watch feature, please contact support services eCourtSupport@kycourts.net or by phone at 502-573-2350 ext. 50109.