Circuit Court Clerks KYeCourts Release Note March 2022

This release document discusses enhanced functionality and product upgrades for KYeCourts which improve overall usability.

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Centralized Printing

The centralized printing feature in eQueue has been updated to allow certified mail packages to be eligible for central printing regardless of processing time.

Centralized Printing Default

The Print/Mail Location will now default to central printing, regardless of the time of day. Although every effort will be made to process and mail packages same day, central print packages submitted after 2:45 p.m. EST may ship the following business day.



To ensure same-day shipping, users should select the local print option.



If you have questions, please contact Support Services at <u>ecourtsupport@kycourts.net</u> or 502-573-2350 x 50109.